

Prices - Telia's Cloud Based Telephony- and Collaboration Services

All prices are stated in NOK exclusive of VAT

For Telia Smart Connect, Telia SIP trunk, and Operator Connect, the prices listed in this appendix apply, as well as the prices and fees listed at www.telia.no/bedrift at any given time. A description of the content and limitations of the services is provided below the price table. See also the other Service Terms for Telia's cloud-based collaboration services in Part 4 of the Agreement.

Prices - Telia Smart Connect

Telia Smart Connect	Price per month	Establishment	Telia Smart Connect	Price per month	Establishment
Telia Smart Connect solution, per solution	0	990	Exchange calendar integration, per license	400	2990
Main number, per number	99	0	Calendar integration, per user	9	0
SmartConnect user license, per license	49	0	Entra ID-integration, per license	400	0
External user, per user	79	0	Entra ID-integration, per user	9	2990
Additional number for Smart Connect user, per number	29	0	Entra ID, integration, per limited user	9	0
Chat-function, per widget*	199	0	Microsoft Teams status integration, license	400	2990
Chat license, per agent*	39	0	Microsoft Teams status integration, per user	9	0
Customer satisfaction survey, per survey*	99	0	Microsoft Teams Voice integration via Direct Routing, per license	400	990
Visitor registration print license, per solution*	500	0	Microsoft Teams Voice via Direct Routing, per user	9	0
Entra ID SSO license (single sign-on), per license	400	2990	Microsoft Teams Tale via Operator Connect	See price table for Operator Connect	
Developer-API, license, per license	400	990	Voice integration via Telia SIP Trunk	See price table for SIP Trunk	

*Certain features/services that are subject to payment can be activated or utilized directly through the user interface. Activating these features or services constitutes an order and purchase of the respective service and will be invoiced in accordance with the prices stipulated in the Agreement.

By default, it is the service's customer administrator who has the authority to activate such features. However, individuals holding an administrator role in the service can activate and delegate these rights to other persons within the organization via the access management module in the Smart Connect Administration interface.

The Customer is obligated to familiarize themselves with the pricing terms and related information as outlined in both the Agreement and the service.

National Traffic – Telia Bedriftsnett and Telia Smart Connect	Price per Unit	Unit Type
Start	0,49	Call
To Mobile Network	0,49	Minute
To Fixed Network	0,49	Minute
Internal start**	0,00	Call
Internal to mobile and fixed network**	0,00	Minute
Click-to-call user dialling	0,49	Minute

** Internal pricing in Norway requires that all numbers involved in the call are Telia business subscriptions connected to Telia services that support such a pricing model. Internal pricing must be specifically ordered.

To Abroad – Telia Bedriftsnett and Telia Smart Connect	Price per Unit	Unit Type
Start	0,49	Call
Nordic countries	2,02	Minute
Europe - West	3,21	Minute
Europe - East	3,78	Minute
North America	1,60	Minute
South America	10,15	Minute
Africa	9,67	Minute
Asia	8,62	Minute
Australia/Japan	3,38	Minute
Inmarsat/Satellite*	*	Minute

* Prices to satellite destinations vary between NOK 20.16 and NOK 41.94 per minute, depending on the destination.

Other usage– Telia Bedriftsnett and Telia Smart Connect	Price per Unit	Unit Type
SMS from Telia Bedriftsnett/Telia Smart Connect***	0,59	SMS
Conference call, per participant***	0,19	Minute

***Not covered by agreed general discount rates for usage

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Telia Operator Connect and Teams Phone Mobile

Teams Operator Connect, Monthly Fees	Price per Unit	Unit Type
Number rental, fixed number	2,90	Number
Teams Operator Connect fixed user	49	Active user
Teams Operator Connect Service number	99,00	Number
Teams Mobile user (Teams Phone Mobile)	69	Active user

National Traffic	Price per Unit	Unit Type
Start for national fixed and mobile numbers	0,49	Call
To mobile network	0,49	Minute
To fixed network	0,49	Minute
Internal start**	0,00	Call
Internal to mobile**	0,00	Minute
Internal to fixed network**	0,00	Minute

**Internal pricing requires that all numbers involved in the call are Telia business subscriptions connected to Telia services that support such a pricing model. Internal pricing must be specifically ordered.

To Abroad	Price per Unit	Unit Type
Start	0,36	Call
Nordic countries	0,30	Minute
Europa – West	0,33	Minute
Europa - East	1,11	Minute
North America	0,33	Minute
South America	3,33	Minute
Africa	3,33	Minute
Asia	2,59	Minute
Australia/Japan	0,33	Minute
Inmarsat/Satellite*	*	Minute

* Prices to satellite destinations vary between NOK 24.81 and NOK 41.61 per minute, depending on the destination.

One-time Fees	Price per Unit	Unit Type
Setup of new numbers Operator Connect	1 000	Order
Setup Teams Operator Connect	10 000	Teams tenant
Change fee Teams Operator Connect	1 000	Order
Support with Teams configuration during delivery	1800	Hour

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Telia SIP Trunk

Telia SIP Trunk, Monthly Fees	Price per Unit	Unit type
Number rental	2,90	Number
SIP-trunk channel fee	60,00	Voice channel
Encryption of SIP-signalling and media	499,00	Trunk
SIP-trunk overflow (burst) capacity channel fee	30,00	Voice channel
Managed Number Display*	0,00	Trunk

* Managed number display, i.e., the use of unvalidated A-numbers, may result in calls being charged to the trunk's technical main number instead of a direct inward dialling number.

National Traffic	Price per Unit	Unit Type
Start	0,49	Call
To mobile network	0,49	Minute
To fixed network	0,49	Minute
Internal start**	0,00	Call
Internal to mobile**	0,00	Minute
Internal to fixed network**	0,00	Minute
Additional rate per minute for overflow (burst)-capacity***	0,49	Minute

**Internal pricing requires that all numbers involved in the call are Telia business subscriptions connected to Telia services that support such a pricing model. Internal pricing must be specifically ordered.

***Not covered by agreed discount rates for traffic

To Abroad	Price per Unit	Unit Type
Start	0,36	Call
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North America	0,33	Minute
South America	3,33	Minute
Afrika	3,33	Minute
Asia	2,59	Minute
Australia/Japan	0,33	Minute
Inmarsat/Satellite*	*	Minute

*Prices to satellite destinations vary between NOK 24.81 and NOK 41.61 per minute, depending on the destination.

One-time Fees		Price per Unit	Unit Type
Setup SIP-trunk		990	Trunk
Setup of new numbers, SIP trunk		1 000	Order